

Remote print driver security improvement

7/31/2023

Remote print driver currently supports "TLS1.0", "TLS1.1" and "TLS1.2" for encrypted protocol.

However, due to security vulnerabilities have been reported recent years, "TLS1.0" and "TLS1.1" will no longer be supported in remote print driver.

By this change, it is no longer possible to use remote print driver on operating system which does not support "TLS1.2".

Please make sure that operating system you are currently using supports "TLS1.2".

We appreciate your understanding.

【Scheduled date of TLS1.0 and TLS1.1 disablement】

Oct. 31 2023 (Tue)

【 Subjected service 】

Remote print driver

【How to use remote print driver】

Please use operating system that supports "TLS1.2".

Below table shows the support status of "TLS1.2" for each operating system.

◆Support status of "TLS1.2"

TLS1.2 Support	Operating System	Version
Yes	Windows	Windows 11 / Windows 10 / Windows 8.1
	Windows Server	Windows Server 2022 / Windows Server 2019 / Windows Server 2016 / Windows Server 2012 / Windows Server 2012 R2 / Windows Server 2008 R2
	MacOS	MacOS X 10.13 / MacOS X 10.12 / MacOS X 10.11 / MacOS X 10.10 / MacOS X 10.9 Windows 8 / Windows 7
Yes*	Windows	Windows 8 / Windows 7
	Windows Server	Windows Server 2008 / Windows Server 2003 / Windows Server 2003 R2
No	Windows	Windows Vista / Windows XP
	MacOS	MacOS X 10.8 / MacOS X 10.7 / MacOS X 10.6 / MacOS X 10.5 / MacOS X 10.4 / MacOS X 10.3 / MacOS X 10.2

* It is necessary to apply the update program provided by Microsoft. See below for details.

<https://support.microsoft.com/ja-jp/help/3140245/update-to-enable-tls-1-1-and-tls-1-2-as-a-default-secure-protocols-in>